

## EDERN

**Security Services LTD.** 

TOTAL SECURITY, MAXIMUM PROTECTION



Proudly Ghana's First Premier Certified Security company





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## **ABOUT US**

Edern Security Services Limited (ESSL) takes great pride in providing outstanding security solutions of exceptional quality on a global level. As a company certified under ISO 9001:2015 and ISO 18788:2015, we maintain an unwavering dedication to delivering excellence across all facets of our operations. With our official license obtained on October 16th, 2000, we possess over two decades of extensive experience in the private security industry.

We have established a comprehensive network to serve clients across all the regions in Ghana, with our headquarters located in Achimota, Accra. Our dedicated team of over 3,000 highly skilled professionals excel in their respective fields, ensuring that we deliver superior service to both private and public sector clients.

ESSL's implementation of ISO 9001:2015 and ISO 18788:2015 has positioned us as a quality-focused and security-conscious organization, resulting in improved operational efficiency, heightened customer satisfaction, robust risk management, compliance with legal requirements and international recognition

#### **MISSION**

# To deliver guaranteed safety experience and support to clients and their assets through the provision of cutting edge products and services.

#### **VISION**

To be the private security company of choice within West African sub region.

#### CORE VALUES

- Integrity
- Teamwork
- Attitude
- Performance
- Passion



#### BOARD CHAIRPERSON'S MESSAGE

(MRS FLORENCE HUTCHFUL)

Edern security services limited (ESSL) has undergone a remarkable evolution in the past twenty-three years as we've pursued our vision to become the nation's leading security company in the industry.

We together remain steadfast in our commitment to providing the nation with cutting edge products and services.

We value you and look forward to a partnership that delivers the best Security Solutions to you.

I invite you to join the best. Welcome onboard.

## PROFILE OF MANAGEMENT TEAM

## MR. EMMANUEL AMOAH QUARTEY

**PROFILE** 

**CHIEF EXECUTIVE OFFICER** 

**EDERN SECURITIES LIMITED** 

Prior to his appointment as Chief Executive Officer, he served as the acting COO of Edern Security Services Limited for over 4years where he introduced a number of innovative strategies to sustain and expand the operations of the company. He is an excellent communicator who makes every person feel as if he or she is the only one in the room.

Mr. Quartey holds an MA. In Organizational Leadership and Governance from the University of Ghana Business School and a BSc in Project Management from the Ghana Institute of Management and Public Administration.

He has a reputation for seamlessly creating, organizing and implementing business plans and was awarded overall best Project and Operations Management student (GIMPA 2015) with the proven managerial experience and skills to lead cross-functional teams including stakeholders, vendors, suppliers and internal business units.

He believes in receiving ongoing education and running a customer service-oriented company.



#### **AGYENIM-BOATENG ODURO**

GENERAL MANAGER (FINANCE & ADMIN)

Has a rich experience of over ten (10) years' in the field of security both abroad and Ghana. He holds an M.B.A in Strategic Marketing (University of Lincoln, United Kingdom). He also holds a Bachelors of Arts degree in Political Science with Linguistics (University of Ghana).

Having worked as a Sales Executive (from 2004-2008) in the United Kingdom with NLS Cars Ltd. He moved to the field of security in (2008-2010) where he served as Operations Manager at Quantum Personnel, U.K.

He joined Edern Security in April 2010 as operations manager in charge of Ashanti Region, then as a result of his hard work and dedication to work a year later he was elevated to the senior position of General Manager in Charge of Administration and Finance by the Board of Directors.

#### **FRANK OSEI**

#### **HEAD OF MARKETING**

Mr. Frank Osei is the Head of Marketing at Edern Security Services Limited, he has over fifteen (15) years wealth of experience in the insurance, sales, marketing and security industries. His fortitude to maintain a sustainable and profitable portfolio has improved with time with his track record. He is a good orator with excellent organizational and management skills.

Frank holds an MSc in marketing from Robert Kennedy college Zurich, university of Salford, UK and Bachelor of science degree from Central University College, Ghana



#### ZINGVILAA VITUS

#### **HEAD OF OPERATION**

Zingvilaa Vitus has been in the Security Industry for close to 13 years rising through all the ranks from a guard to a supervisor.

He later became the coordinator for United Nations Headquarters in Accra which comprises of UNDP, WFP, UNHRD, UNESCO, and AFD after which he was promoted to the Operations Manager in charge of Accra in the year 2017 to 2022 December. Currently the Head of Operations.

He holds certificate in terrorism and counter terrorism with Ghana Police Service and leadership training with Haicad Consulting Limited a Human Resource and Organization Development.

#### **ESTHER KWAKYEWAA NKUM**

#### **BUSINESS DEVELOPMENT MANAGER**

Esther Kwakyewaa Nkum is a result-driven Business Development Manager at Edern Security Services Limited with over 6 years demonstratable experience in administration, Customer Service, Investment Advisory and Human Resource spanning across the Banking, Hospitality and Security industries. She has extensive experience in managing customer relationships and believes in Social Justice and Human Dignity. Esther holds a Bachelor of Arts Degree in Social Work from the University of Ghana.



## **OUR SERVICES**

1

MAN GUARDING

2

**RAPID RESPONSE** 

**BULLION VAN SERVICES** 

PRIVATE INVESTIGATION

**ELECTRONIC SECURITY** 



**EXECUTIVE TRANSPORTATION/ VIP** 



**ESCORT SERVICES** 

**EVENT SECURITY** 



**RISK ANALYSIS** 

**SECURITY CONSULTANCY** 



**VEHICLE TRACKING** 



**BIOMETRIC ACCESS** 

**CONTROL SYSTEM** 



**ELECTRIC FENCING** 

#### MAN GUARDING

Our Man Guarding service is provided by a team of highly trained and equipped security personnel. They are responsible for protecting buildings, grounds, and the people inside them. They can be in uniform or plain clothes and their main objective is to ensure the safety and security of the facility by enforcing rules and regulations. They are also available for VIP protection and the escort of material and personnel.

Their duties include enforcing rules and regulations, directing traffic, maintaining peace and order, and assisting those in need of help. They are familiar with all special and general orders and ensure that they are followed. They also supervise and enforce systems for identifying personnel and vehicles, conduct package inspections, and stop unauthorized individuals from entering or leaving the facility.

Periodic inspections are conducted to ensure the overall security and safety of the facility. They act on behalf of management to maintain order and report any incidents that disrupt it. They also report any employees who violate policies or engage in loitering, and all accidents involving employees. They keep track of lost or unclaimed property and report any stolen items to the supervisor. They also report any unusual occurrences to their supervisors.





## EMERGENCY RESPONSE TEAM

These are specially trained and well equipped guards stationed at vantage points to combat overwhelming situations/ occurances. They act as a back-up plan for emergency response and for all our alarm triggers. They are strategically deployed across Accra and Tema for swift and timely response (between 5-15 min)



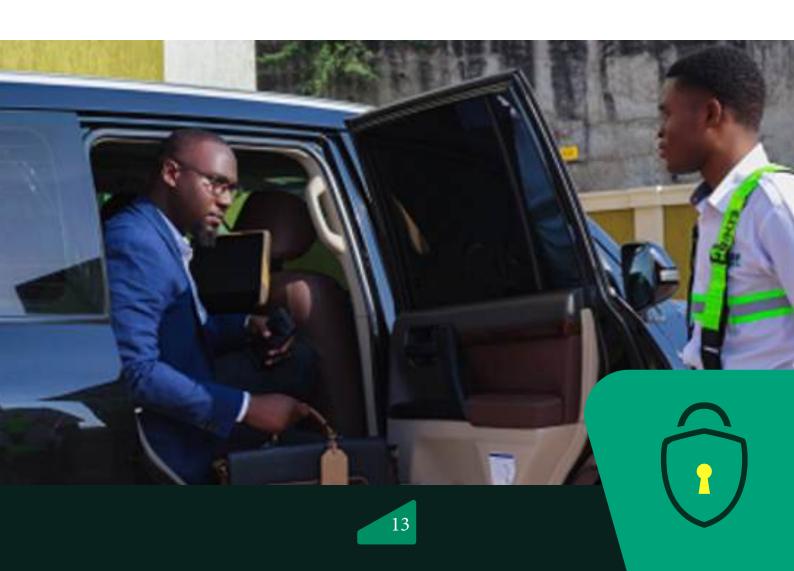
# ELECTRONIC SECURITY SYSTEMS AND SOLUTIONS

Our company specializes in the installation of CCTV and alarm systems for residential and commercial properties. Our expert team provides guidance on the positioning and setup of CCTV cameras, wired and wireless alarm systems, along with various components like motion sensors, smoke detectors, and door contacts. Additionally, we offer razor wiring and electronic fencing services to enhance security for homes, industries, workshops, and offices. Our latest offering, the Edern Alarm System, is a comprehensive wireless solution customizable to meet different monitoring needs, including fire alarms, glass break detectors, and intrusion prevention. It's easy to install, user-friendly, affordable, and suitable for both residential and business purposes. Remote monitoring is available through our monitoring stations. Contact us for a reliable and cost-effective security solution tailored to your needs.



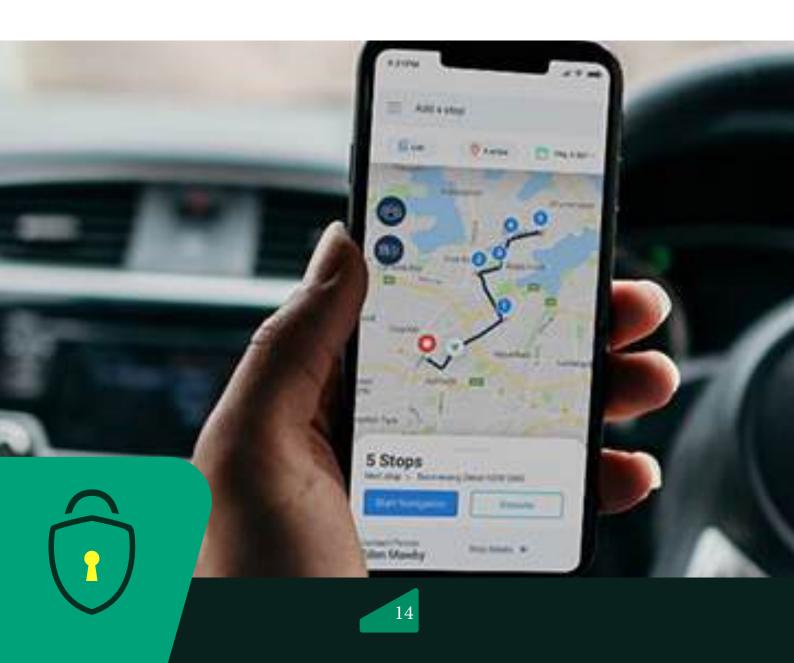
# EXECUTIVE TRANSPORTATION/ ESCORT SERVICES

Discover the epitome of executive transportation through our premier service custom-tailored to meet your international business requirements. Our team of highly skilled chauffeurs blend exceptional driving expertise with a caring and intuitive approach, ensuring your travel experience is both comfortable and stress-free. Whether it's pre-planned itineraries or last-minute arrangements, our flexible and dependable transportation service efficiently transports your staff or team within your destination. Our fleet of luxurious vehicles are meticulously maintained, guaranteeing a sophisticated and comfortable arrival. Punctuality is our utmost priority, and our well-trained team handles confidential information discreetly, paying keen attention to details and understanding your specific preferences for an extraordinary journey. Place your confidence in our Executive Transportation service for an unparalleled ride. Contact us today to reserve your extraordinary travel experience.



#### **VEHICLE TRACKING**

This cutting-edge service enables you to monitor your vehicle's location and status worldwide through your preferred network provider, using a phone, tablet, or computer. Real-time tracking ensures constant oversight, granting you peace of mind and improved operational efficiency. For added security, you can remotely stop and lock your vehicle in case of theft, enhancing protection measures. Moreover, the service offers 24/7 rapid response, immediately alerting you to any incidents such as theft or accidents, enabling swift action. Ideal for fleet managers and business owners, this comprehensive solution ensures the safety and security of your vehicles at all times, regardless of their location.



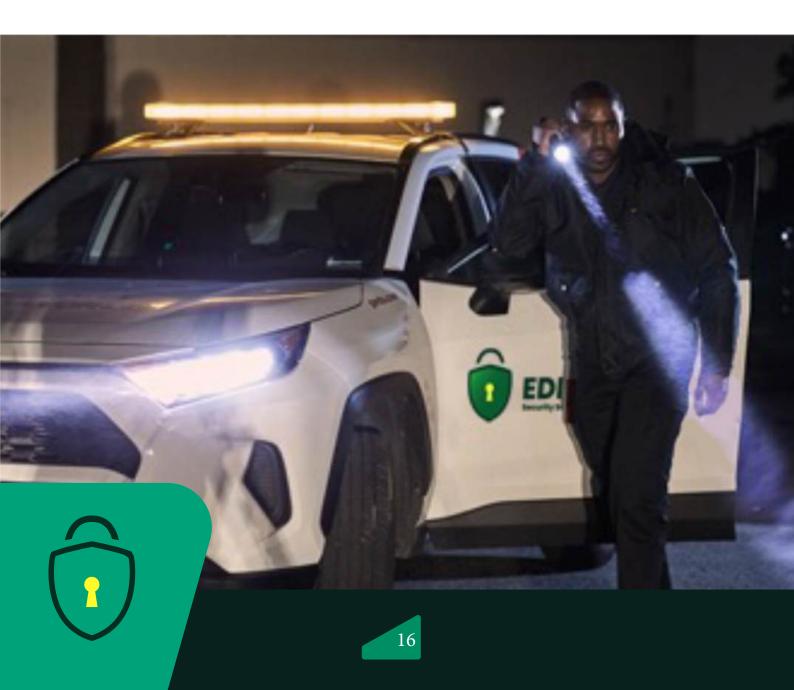
### INVESTIGATIONS UNIT

Our intelligence unit, known as the plainclothes branch, is dedicated to conducting comprehensive background checks and investigations for employees and criminal cases. Our highly skilled and experienced investigators utilize diverse methods and tools to gather information on various individuals, including those with name changes, job applicants and those under interdiction or suspension. The background checks encompass criminal records, credit history, employment records, and other relevant details, while also scrutinizing suspicious behavior. Once the investigation concludes, we deliver a detailed report to the concerned parties. If any criminal activity is detected, the suspects will be handed over to the police for further inquiry and potential prosecution. Our mission is to create a safe and secure work environment by conducting thorough background checks and investigations.



## ON-SITE COMMUNITY PATROLS SERVICES

This is a community driven crime prevention solution. Our patrols aim to create safer communities and reduce the response turnaround time (0-7mins). Once a security patrol is set up in your area, a team of experienced react team officers will be deployed on- site to ensure swift and timely response to all alarm triggers. The presence of the react team in the community will help reduce fear among residents and give them peace of mind.



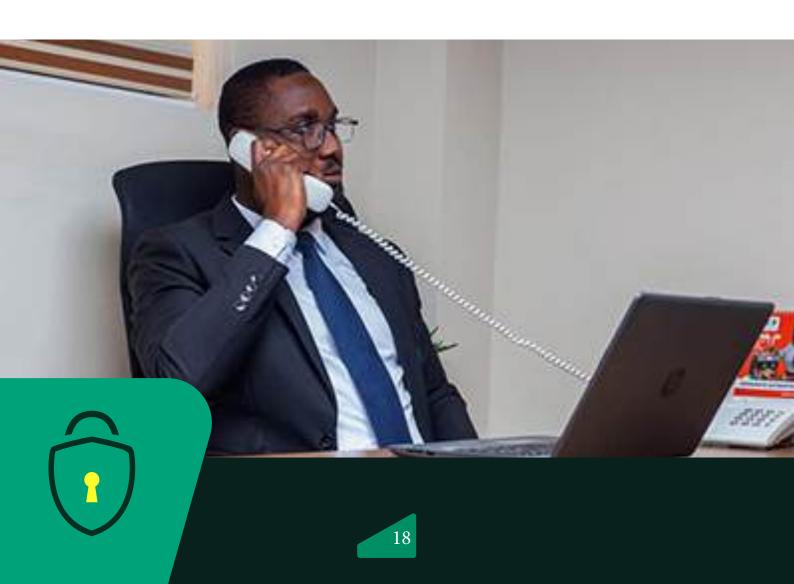
# BUILLION VAN / CASH-IN-TRANSIT SERVICES

We understand the importance of secure transportation for cash, precious minerals, and other valuable items. Our Cash-in-Transit service provides intelligence-led transportation under heavy security escort. This service is tailored to meet the needs of banking and financial institutions, precious mineral marketing companies, and any other clients in need of secure transportation for their valuables.



# SECURITY CONSULTING AND RISK MANAGEMENT

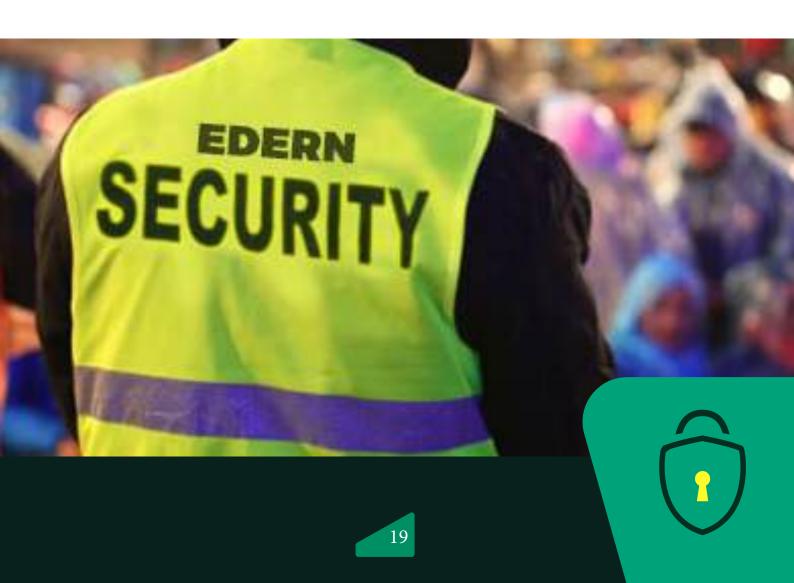
Our company offers expert security advice and services to clients seeking enhanced protection. Our experienced team conducts thorough reviews of your existing security programs, providing specialized guidance on equipment, positioning, and procedures to strengthen your organization's defense against potential threats. Our comprehensive security training programs are designed to address modern challenges and operational contingencies, empowering in-house security teams of institutions and organizations with up-to-date knowledge and skills. We cover various security areas, including access control, customer service, report writing, radio communication, first aid, emergency procedures, and fire safety management. By tailoring our services to your specific needs, we aim to equip our clients with the necessary expertise to safeguard their organizations effectively.



#### **EVENT SECURITY**

Our company specializes in providing trained personnel for event security services. We understand the importance of maintaining a safe and secure environment for both attendees and staff at events of all types, including parties, funerals, outdoor events, promotional events, and more.

Our services include crowd control, which involves managing and directing large groups of people to ensure their safety and prevent chaos. We also provide traffic control services to manage the flow of vehicles and pedestrians in and around the event venue, helping to prevent accidents and congestion. Additionally, we offer access control services to ensure that only authorized individuals are able to enter the event, thereby reducing the risk of theft or vandalism.



## WHY EDERN



ISO 9001:2015/ ISO 18788:2015 Certified



**Extensive experience in the industry** 



Proven track record in providing high quality security service



**Excellent Customer service** 



**Regional representation** 



**Supervision** 

We place a high premium on intensive supervision.



Offer a wide range of security services making us your one-stop-shop to all your security needs.

## TRACK RECORD AND EXPERIENCES

Our distinguished client list includes but not limited to the following:

## BANKS AND INSURANCE COMPANY

- Stanbic Bank
- Arb Apex Bank
- Access Bank
- Enterprise Insurance
- · Quality Insurance
- Phoenix Insurance
- Unique Insurance
- Standard Chartered Bank

#### OIL AND GAS /ENERGY

- Takoradi International Company (Tico)
- Glory Oil Company
- Tel Energy
- · Platoon Gas Oil
- · Engen Ghana Ltd
- Gulf Energy

#### **GOVERNMENT AGENCIES**

- Environmental Protection Agency
- National Health Insurance Authority(NHIA)
- Drivers Vehicle Licensing Authority(DVLA)
- Ghana Revenue Authority (GRA)
- Petroleum Commission
- Chana Shippers Authority

## FMCG/ PHARMACEUTICALS / TELCOS

- PZ Cussons Ghana
- · Pharmanova Ghana Ltd
- Das Pharma

#### • EMBASSY'S / NGO'S

- India High Commission
- Niger Embassy
- Ethiopian Embassy
- World Vision
- Vision Fund
- African Women
   Development Fund

## HUMAN RIGHTS POLICY

Edern Security Services Limited (ESSL) recognizes the importance of human rights and is committed to upholding and promoting them in all aspects of its operations. This outlines ESSL's Human Rights Policy, underscoring the company's dedication to respecting and protecting human rights within its organization and beyond.

#### **COMMITMENT TO HUMAN RIGHTS:**

ESSL is dedicated to upholding the principles of human rights as enshrined in international standards and frameworks. The company acknowledges the inherent dignity and worth of all individuals and is committed to ensuring that its actions contribute positively to the protection of human rights.

#### **NON-DISCRIMINATION AND EQUAL OPPORTUNITY:**

ESSL values diversity and inclusivity. The company strictly prohibits any form of discrimination, including but not limited to race, color, gender, age, religion, sexual orientation, disability, or any other protected characteristic. ESSL promotes equal opportunities and fair treatment for all employees, clients, stakeholders, and individuals affected by its operations.

#### LABOR AND EMPLOYMENT PRACTICES:

ESSL respects and upholds the rights of its employees. The company ensures compliance with labor laws and regulations, promoting fair wages, reasonable working hours, and safe working conditions. ESSL opposes forced labor, child labor, and any form of exploitative practices, fostering a work environment that respects human dignity and promotes employee well-being.

#### **CLIENT RELATIONSHIPS AND SERVICES:**

ESSL is committed to respecting human rights in its interactions with clients, stakeholders, and the communities it serves. The company integrates human rights considerations into its service delivery processes and works closely with clients to identify and mitigate any potential adverse human rights impacts. ESSL aims to provide security solutions that prioritize the protection of human rights.

#### **TRAINING AND AWARENESS:**

ESSL invests in training and awareness programs to ensure that its employees are knowledgeable about human rights principles and the company's commitment to upholding them. ESSL provides education and resources to promote a deeper understanding of human rights issues, encouraging employees to act as advocates for human rights in their daily work.



## HEALTH AND SAFETY COMPLIANCE

Edern Security Services Limited (ESSL) prioritizes the health and safety of its employees, clients, and stakeholders.

#### **REGULATORY COMPLIANCE:**

ESSL adheres to all relevant health and safety laws, regulations, and industry standards. The company ensures compliance with local, national, and international requirements to create a safe working environment for its employees and clients. ESSL regularly monitors and updates its policies and practices to align with evolving health and safety regulations.

#### Health and Safety Training:

ESSL provides comprehensive health and safety training programs for all employees. These programs cover topics such as emergency procedures, safe work practices, equipment handling, and hazard identification. ESSL ensures that employees are well-equipped with the knowledge and skills necessary to perform their duties safely.

#### Safe Work Environment:

ESSL is committed to providing a safe and healthy work environment for its employees. The company ensures proper maintenance of facilities and equipment, conducts regular inspections, and promptly addresses any safety concerns or hazards. ESSL promotes a safety culture that encourages employees to report incidents and near misses, fostering a proactive approach to accident prevention.

#### Risk Assessment and Management:

ESSL conducts comprehensive risk assessments to identify potential hazards and risks associated with its operations. These assessments cover areas such as workplace safety, equipment usage, and potential security threats. ESSL implements appropriate control measures to mitigate risks and regularly reviews and updates these measures to ensure ongoing effectiveness.

#### Personal Protective Equipment (PPE):

ESSL provides appropriate personal protective equipment (PPE) to its employees based on their job requirements and the identified hazards. The company emphasizes the proper use and maintenance of PPE and regularly assesses the effectiveness of the provided protective equipment to ensure employee safety.

#### Emergency Preparedness and Response:

ESSL develops and implements emergency preparedness plans to effectively respond to potential emergencies or incidents. The company conducts drills and exercises to test emergency response procedures and maintains communication channels to ensure prompt communication during crisis situations. ESSL collaborates with relevant authorities and stakeholders to enhance emergency preparedness and response capabilities.

#### Continuous Improvement:

ESSL is committed to continuous improvement in health and safety performance. The company regularly reviews its health and safety policies, procedures, and performance metrics to identify areas for enhancement. ESSL encourages employee involvement and engagement in identifying potential improvements and implements measures to address identified areas for growth.



## CORPORATE SOCIAL RESPONSIBILITY

Edern Security Services Limited (ESSL) recognizes its role as a responsible corporate citizen and is committed to making a positive impact on society. ESSL's Policy on Social Responsibility, outlines its commitment to ethical practices, community engagement, environmental stewardship, and sustainable business operations.

#### **ETHICAL PRACTICES:**

ESSLupholds the highest standards of ethical conductinal laspects of its operations. The company is committed to integrity, transparency, and accountability. ESSL strictly adheres to laws, regulations, and industry standards, ensuring fair and ethical practices in its business dealings, client relationships, and interactions with stakeholders.

#### **COMMUNITY ENGAGEMENT:**

ESSL actively engages with the communities it operates in, recognizing the importance of building strong and mutually beneficial relationships. Over the years we have supported community development by recruiting, training and deploying guards from communities we operate in contributing significantly to the welfare of indigenes.

#### **EMPLOYEE WELL-BEING AND DEVELOPMENT:**

ESSL places great importance on the well-being and development of its employees. The company fosters a safe, inclusive, and supportive work environment that promotes employee health, satisfaction, and professional growth. ESSL provides training and development opportunities, encourages work-life balance, and ensures equal opportunities for career advancement.

#### **ENVIRONMENTAL STEWARDSHIP:**

ESSL is committed to minimizing its environmental impact and promoting sustainable practices. The company actively manages and reduces its resource consumption, waste generation, and carbon emissions. ESSL implements measures to conserve energy, promote recycling and waste management, and supports initiatives that contribute to environmental sustainability.

#### **SUPPLY CHAIN RESPONSIBILITY:**

ESSL promotes responsible practices throughout its supply chain. The company collaborates with suppliers and partners who share its commitment to social and environmental responsibility. ESSL ensures that suppliers adhere to ethical standards, including fair labor practices, environmental sustainability, and human rights considerations.



## DONATION TO MANET POLICE STATION





## RECRUITMENT, SELECTION AND TRAINING PLAN

#### **APPLICANT SCREENING**

Top Management has resolved to make the screening and verifying of our personnel one of the key to our success. All security officers will pass through ESSL rigorous selection, screening and training process. Only high caliber security guards will be selected through extensive screening and verifying procedures with the assistance of the Ghana Police Service, including verifiable viewing and on-going performance review of Personnel. We conduct both covert (secret- community) and overt (open- police finger prints and external) background checks on security personnel.

#### **TRAINING**

ESSL conducts training that exceeds that of any of our competitor's programs. Apart from the general and physical security training given to the guards and supervisors in order to provide and maintain effective control of discipline, determine physical fitness of personnel, endurance capacity, mental abilities and intelligence, they are taken through other comprehensive training such as;

- 30-hour Guard Defensive Tactics
- 24-hour Patrol Techniques & Criminal Law
- 16-hour Customer Service & Public Relation

Security personnel receives On-the-Job refresher Training program every 6 months to bring them up to speed with current trends in security. Site specific training is also conducted on the basis of customer requirements.

## SUPERVISION

Edern Security places utmost importance on the supervision of its personnel, adhering to international standards. Effective communication tools such as radios and mobile phones are utilized for monitoring guard operations. Continuous monitoring of guard progress and proactive support through counsel, advice, and direction is provided by the supervisors. They also offer solutions to challenges encountered during duty.

Our primary objective is to deliver consistently high-quality service to our valued clients. We recognize that achieving this goal hinges on effective supervision. Our approach to close supervision ensures "Maximum & Total Security," instilling confidence in our numerous clients. Every member of our organization is dedicated to full-service security, and we strive to deliver the highest level of service in all aspects.





## GUARD MONITORING SYSTEM

Our guard monitoring solution is flexible and can be tailored to provide for unique security and safety needs. It offers the following;

- Monitor security guard activities in real time.
- Enhance security protection of assets and personnel.
- · Improve operational efficiency.
- Its user friendly i.e., comes with an app



## LOGISTICS SUPPORT

ESSL procurement or stores department ensures that stock levels for our core operational items such as uniforms, batons, badge, lanyards, raincoat, whistles, security boots, daily occurrence log books etc required for our operations are constantly at the agreed stock levels i.e. not less than 30%.

Guards are issued with a set of uniform at least twice yearly. Kits including approved uniform, batons, badge, whistles, raincoat and flashlight are issued to guards as appropriate to assigned to beats.

## TRANSPORT

ESSL has adequate fleet of vehicles and motorcycles for the various departments and branch operational needs, but a lot more attention is given to the operations department since that's our core business area.

## CONCLUSION

The combination of impartiality and experience enables us to perform effectively and efficiently. We seek to add measurable value at each stage of the process. We have a strong track record achieved by a team of credible and respected professionals. Our professional fees are always designed to be flexible and innovative to meet the changing circumstances of our clients – time based contingent fees or equity participation. We however are available for further discussions. We thank you for the opportunity to present our credentials and look forward to continue doing business with you.

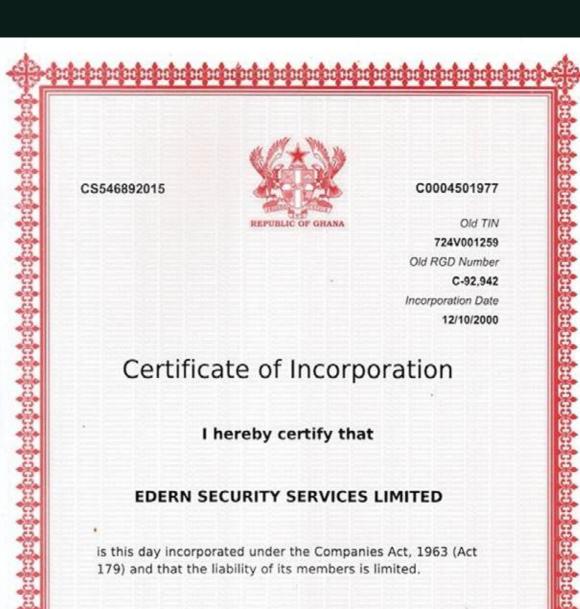












Given under my hand and official seal at Accra, this 15th day of January 2015

For: Registrar of Companies



CS546892015



C0004501977

Old TIN
724V001259
Old RGD Number
C-92,942
Old Commencement Date

16/10/2000

The Companies Act, 1963, Act 179

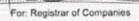
#### Certificate To Commence Business

I hereby certify that

#### **EDERN SECURITY SERVICES LIMITED**

having complied with the provisions of Sections 27 and 28 of the Companies Act, 1963, Act 179 is entitled to commence business with effect from 15<sup>th</sup> day of January 2015

Given under my hand and official seal at Accra, this 15th day of January 2015





SCR964/18/4/SF.350

#### MINISTRY OF THE INTERIOR

## PRIVATE SECURITY LICENSE

POLICE SERVICE (PRIVATE SECURITY ORGANISATIONS) REGULATIONS 1992 [L 1 1571] AND POLICE SERVICE (PRIVATE SECURITY ORGANISATIONS) [AMENDMENT] REGULATIONS, 1994 [L L 1579]

In the exercise of the powers conferred on me by Regulations 1 of the Police Service (Private Security Organizations) Regulations, 1992 (L.I. 1571), I hereby grant this License to \_\_EDERN SECURITY SERVICES LIMITED

of ACCRA

to operate a private security organization in Ghana.

This License is granted subject to the conditions set out in Police Service (Private Security Organisations) Regulations 1992 (L. I. 1571) and Police Service (Private Security Organisations) (Amendment) Regulations 1994 (L.I. 1579), and is VALID up to 31ST DECEMBER. 2022

DATE OF ISSUE:

20TH OCTOBER, 2021

MINISTER FOR THE INTERIOR

AMBROSE DERY (MP)



THIS LICENSE IS NOT TRANSFERABLE







## Certificate of Registration

This is to certify that the

## Quality Management System

#### EDERN SECURITY SERVICES LIMITED.

at

## ACHIMOTA-NSAWAM ROAD OPPOSITE THE TOTAL ENERGIES FILLING STATION ACCRA.

has been independently assessed and is compliant with the requirements of:

ISO 9001:2015

For the following scope of activities:

### PROVIDING MANPOWER SECURITY, CASH IN TRANSIT SERVICES, RAPID RESPONSE SERVICES

Certificate Number: UQ - 20230329129

Validity of this certificate can be verified at www.ukcertifications.org.uk/verify

Date of Certification

1st Surveillance Audit Due

2nd Surveillance Audit Due

Certificate Expiry

29th March 2023 28th March 2024 28th March 2025 28th March 2026









This certificate is the property of UK Certification & Inspection Limited and shall be returned immediately on request.

71-75 Shelton Street, Covent Garden, London, WC2H 9IQ, United Kingdom
Website:- www.ukcertifications.org.uk, email:- info@ukcertifications.org.uk
Company No. 11847851







## Certificate of Registration

This is to certify that the Management System For Private Security OperationsCertification

of

#### EDERN SECURITY SERVICES LIMITED.

at

## ACHIMOTA-NSAWAM ROAD OPPOSITE THE TOTAL ENERGIES FILLING STATION ACCRA.

has been independently assessed and is compliant with the requirements of:

ISO 18788:2015

For the following scope of activities:

### PROVIDING MANPOWER SECURITY, CASH IN TRANSIT SERVICES, RAPID RESPONSE SERVICES

Certificate Number: UQ - 2023032924

Validity of this certificate can be verified at www.ukcertifications.org.uk/verify

Date of Certification 29th March 2023
1st Surveillance Audit Due 28th March 2024
2nd Surveillance Audit Due 28th March 2025
Certificate Expiry 28th March 2026

Authorised Signatory









This certificate is the property of UK Certification & Inspection Limited and shall be returned immediately on request. 71-75 Shelton Street, Covent Garden, London, WC2H 93Q, United Kingdom Website;- www.ukcertifications.org.uk, email:- info@ukcertifications.org.uk

Company No. 11847851



ABGP/EBS/2021/06-003

June 25, 2021

Societe Generale Ghana Limited, P.O.Box13119, Accra-North,

#### LETTER OF CONFIRMATION

We write to confirm that Edern Security Services Limited, has been providing security services across various branches of Access Bank (Ghana) Plc for the past one (1) year.

So far, the service has been satisfactory and professionally executed.

This information is given upon the request of Edem Security Services Limited and is not to be construed as a guarantee nor does it assume any financial liability or contractual or legal obligation on the part of the Bank or its officers.

Yours Faithfully

FOR: ACCESS BANK (GHANA) PLC

Jude Atubga

Head, Enterprise Business Services

Ade Ologun

Chief Operating Officer

Starlets 93 Road Goodsee Accra Sports Madure, Ovo P. G. Box SR 353 Accres Greens +25500 502 64 10 15 7+23 15t 502 66 14 24 arm\_optics;csupplied 6000 ADMINISTRAÇÃO POR PORTODOS

Bland of Director's Charman F.M.C. Beschart Managing Director's Clubbas Directors & Southey C. Metan G. Ogyan Inc.



31st July 2023

The Chief Executive Officer

Edern Security Services Limited

P. O. Box AD 60

Adabraka - Accra

Dear Sir,

#### LETTER OF RECOMMENDATION

This letter is to commend Edern Security for a good work relationship and the excellent job being done on our site for the six years.

Our warehouse sites at the Tema Free Zones Enclave have been manned by Edern Security guards for more than six years and there has been no cause for alarm.

They carry out their tasks with utmost intelligence and professionalism.

We hope for a longer relationship.

.....

Daniel Chinock

Yours faithfully,

Warehouse Manager

INTERNATIONAL WAREHOUSING CO. LIMITED P. O. BOX AN 15096 ACCRA

International Warehousing Company Tema Free Zones Enclave P. O. Box AN 15096, Accra-North, Ghana Tel: +233(0)302 224 965/ Fax: +233 (0)302 224 960 E-mail: info@iwc-ghana.com Website: www.jwc-ghana.com





Edern Security Services Limited, Accra-Nsawam Highway, Before the second overhead opposite Total Filling Station.

0205465167 | 0545114638 Email: info@edernsecurity.com Web: www.edernsecurity.com